April 2023 Product Update Briefings

# **YourCause GrantsConnect Highlights**

## **Available Now**

Below is a subset of the full 2023 April Product Update Briefing.

LEGEND	
Generally available	•
Not available	
In development	•
Add-in or customization	*

**AVAILABLE MARKETS** 

#### **CAPABILITIES + CUSTOMER OUTCOMES**

US EMEA CAN APAC

### **GrantsConnect Help Center –** *Engage to Drive Impact*

The Help Center gives you access to help and additional resources right at your fingertips. The new help center is huge leap forward with a much more usable interface, more indepth content, improved search functionality, and better integration inside the application. Additionally, it is a consistent experience with the CSRconnect help center.



#### **Simplified Budget Management –** *Engage to Drive Impact*

This newly streamlined budget process makes creating and managing your budgets easier and more intuitive. Functionality updates include the ability to view multiple budgets in one view, tagging functionality for budgets, and the option to create a budget without a funding source.



#### More Transparent Payment Statuses - Evolve to Support your Goals

Payment statuses will now give users up-to-date and detailed reasons why a payment was voided or cancelled. New detailed information will be viewable by both grant managers and applicants, and will include status reasons for stale checks, when payments are rejected by the bank, and when charities request a reissue of a check.



#### **New Community Reinvestment Act Data –** *Evolve to Support your Goals*

To further support our banking clients who have regulatory needs around Community Reinvestment Act reporting, we've built in CRA census geo-location codes, which provides the compliance data required for a regular CRA audit. CSRconnect is aligned to this same set of CRA location data.



### **Create Many Schedules for One Report –** *Evolve to Support your Goals*

This new features allows users to send one report to different audiences at varying frequencies. Grant managers now have more flexibility to report on the impact of their programs by sending a scheduled report to multiple stakeholders. This feature was generated from our Idea Bank portal, where customers post their product ideas.



**Customize the 'Go To GrantsConnect' Button** – Expand to Support Engagement Another idea generated from our client Idea Bank, this enhancement will allow grant managers the ability to better align their emails with the names of their programs. This enhancement was generated from client feedback in our Idea Bank.



## blackbaud

# **Coming Soon**

Below is a subset of development efforts currently underway or planned over the next 3-6 months.

AVAILABLE MARKETS **CAPABILITIES + CUSTOMER OUTCOMES** US EMEA CAN APAC **Additional Data Flyouts –** *Engage to Drive Impact* Already deployed into the budget area of GrantsConnect, customers can expect to see additional flyouts built into other areas of the platform. These flyout views give grant managers the ability to see a summary of important information at-a-glance quickly, putting data-rich views at grant managers' fingertips. **Streamlined Vetting Renewals –** *Expand to Support Engagement* We're making it easier for international nonprofits to renew their giving eligibility status. NPOconnect will house a fully automated process for renewals, guiding applicants along the way with clear communication to ensure information is complete. **Easier Management of Workflows –** Evolve to Support your Goals Based on another Idea Bank generated idea from our users, we're working on an enhancement to workflows that will let grant managers move archived workflow levels to the bottom of the list. This will make it easier for grants managers to see active workflows and route applications with less clicks. **More Powerful Personalized Dashboards –** Evolve to Support your Goals Expanding and improving reporting capabilities in GrantsConnect is always a focus of ours to ensure our clients can better measure their impact. We're making more data available for dashboards, making reporting and tracking both easier and more effective. **Retroactively Encrypt Fields –** Evolve to Support your Goals GrantsConnect currently encrypts data 'at rest and 'in-transit', and grant managers can use secondary encryption on fields they deem more sensitive like financial data, health information, etc. This new feature will allow grant managers to retroactively encrypt form fields. **Global Privacy Compliance –** *Expand to Support Engagement* We take a global approach to data privacy compliance to help you reduce risks and maintain constituent trust. Our solutions support your compliance with the GDPR, New Zealand, Australian, Canadian, and current US data privacy laws (where applicable). There are more privacy regulations and laws on the horizon; look for the latest features and updates within our solutions to meet these evolving requirements.

