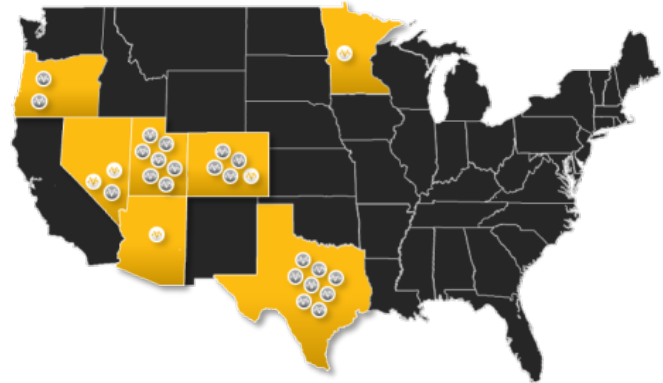




YourCause has hosted the CSRconnect employee engagement platform with the same managed service provider, ViaWest, since 2008. The partnership provides a solid foundation for YourCause's architecture, business continuity and logical security measures. ViaWest is the largest privately held super regional infrastructure solutions provider with 27+ data centers in 7 states and 18 geographically diverse mirrored network operations centers (NOCs).

Key Facts about ViaWest:

- First Tier III design certified colocation facility in the United States
- Industry Leading PUE
- 600,000+ sf. of raised floor
- 117 MW UPS power capacity
- 29+ unique telecommunication carriers
- 99.9% uptime guarantee/SLA



ViaWest Security & Compliance Overview

YourCause relies on ViaWest to maintain compliance for utmost secure deliverance of their managed hosting services. ViaWest undergoes several external audits as a commitment to effectively safeguard the physical, logical and operational elements of their network and data centers. Below is a list of ViaWest's compliances that are audited at least annually.

- SOC 1 / SSAE 16 / ISAE 3402 Type II Report
- SOC 3 and SOC 2, Type II Report on the Security and Availability Trust Services Principles
- US – EU Safe Harbor
- Report on Compliance for sections 9 & 12 of the PCI DSS for Delong, Synergy Park and Cornell Data Centers and Certain Managed Services
- Reports on Compliance for HIPAA for Physical Security and Certain Managed Services

For more information about ViaWest, please visit: <http://www.viawest.com/>